

Jackson Hole Airport (JAC)

TARMAC DELAY CONTINGENCY PLAN

Jackson Hole Airport (JAC) has prepared this Tarmac Delay Contingency Plan pursuant to 49 U.S.C. § 42301. Questions regarding this plan can be directed to Dustin Havel, –Chief Operating Officer at dustin.havel@jhairport.org . . Jackson Hole Airport is filing this plan with the Department of Transportation because it is a commercial service airport.

This plan describes how, following excessive tarmac delays and to the extent practicable, Jackson Hole Airport will:

- Provide for the deplanement of passengers
- Provide for the sharing of facilities and make gates available at the airport
- Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared United States Customs & Border Protection (CBP)

Jackson Hole Airport has facility constraints that limit our ability to accommodate diverted flights or maintain the airport’s safe operation and strongly encourages aircraft operators to contact the airport at 307-413-1519 for prior coordination of diverted flights, except in the case of a declared in-flight emergency. Specific facility constraints include the following: small apron/parking area, limited number of commercial aircraft parking positions, limited space in the secured boarding area, lack of international passenger processing facilities, location within Grand Teton National Park, and a voluntary curfew for all arrivals and departures from 2130 - 0700 local.

Airport Information

Name of Airport: Jackson Hole Airport

Name and title of person preparing the plan: Dustin Havel, –Chief Operations Officer

Preparer contact number: 307-413-1532

Preparer contact e-mail: dustin.havel@jhairport.org

Date of submission of plan: 2/7/2025

Airport Category: Small Hub

Contact Information

In the event of diversion or other irregular operations events, aircraft operators should contact Airport Operations at (307)-413-1519.

Plan to Provide for the Deplanement of Passengers Following Excessive Tarmac Delays

Jackson Hole Airport does not own or operate any of the equipment needed to safely deplane passengers from air carrier aircraft and is, therefore, unable on its own to provide for the deplanement of passengers. Additionally, airport personnel are not trained to assist in the deplanement of passengers using equipment owned or operated by air carriers or contract service providers. We will provide a list

of airlines, ground handlers, fixed base operators and others who may have the necessary equipment and personnel to safely deplane passengers to airlines as soon as practicable after receiving requests from such airlines experiencing excessive tarmac delays at the contact number listed above.

Plan to Provide for the Sharing of Facilities and Make Gates Available in an Emergency

The gates at Jackson Hole Airport are common use under agreements with the air carriers and are controlled by the airport. We direct our air carrier users to make common use gates and other facilities available to an air carrier seeking to deplane at a gate, to the maximum extent practicable. During typical operations at the Jackson Hole Airport, Air Carriers deplane on to the ramp and passengers enter directly into the baggage claim area of the terminal. This would be the primary method of deplaning passengers in a diversion or irregular operation.

Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection

The Jackson Hole Airport does not have international passenger processing facilities and does not anticipate receiving international diversions. The closest CBP port of entry is in Salt Lake City, Utah. In the event of an international diversion, the Jackson Hole Airport will coordinate with CBP and law enforcement officials to identify suitable areas and procedures for establishing a temporary sterile area into which international passengers on a diverted aircraft who have not yet cleared United States Customs and Border Protection can be deplaned.

Public Access to the Tarmac Delay Contingency Plan

The Jackson Hole Airport will provide public access to its Tarmac Delay Contingency plan by posting in a conspicuous location on the Airport's website www.jacksonholeairport.com.