



JACKSON HOLE AIRPORT STAFF UPDATE

Spring 2021

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Employees of the Month



Rick Konrad, Airport Host, received the Employee of the Month Award for March. Rick has served with us at the Jackson Hole Airport in various capacities for the past 18 years. He is a people person through and through! This spring Rick stepped up once again and took the lead on initiating our new customer support team members who are charged with the sensitive task of assisting the travelling public with federal mask mandate compliance here at the airport, ensuring that this role is taken on in a respectful and positive manner. Thank you, Rick!



Miguel Hernandez, Customer Support Team member, was chosen as our Employee of the Month for May. As a member of our new customer support team, Miguel has taken on the challenging role of assisting the travelling public with the requirements of the federal mask mandate throughout the airport and has done it with grace, style, and a focus on customer service. He truly embraces our mantra of People Helping People. Congratulations, Miguel!



Cameron Stone received the Employee of the Month award for June. Cameron was recognized for her willingness to step-in and help out whenever and wherever her broad skillset can be utilized. She has been a huge asset to our team over the past few months and we are so lucky to have her on our team. We especially appreciate all of her hard work scanning ALL the airport's documents into our new digital system! Congratulations, Cameron!

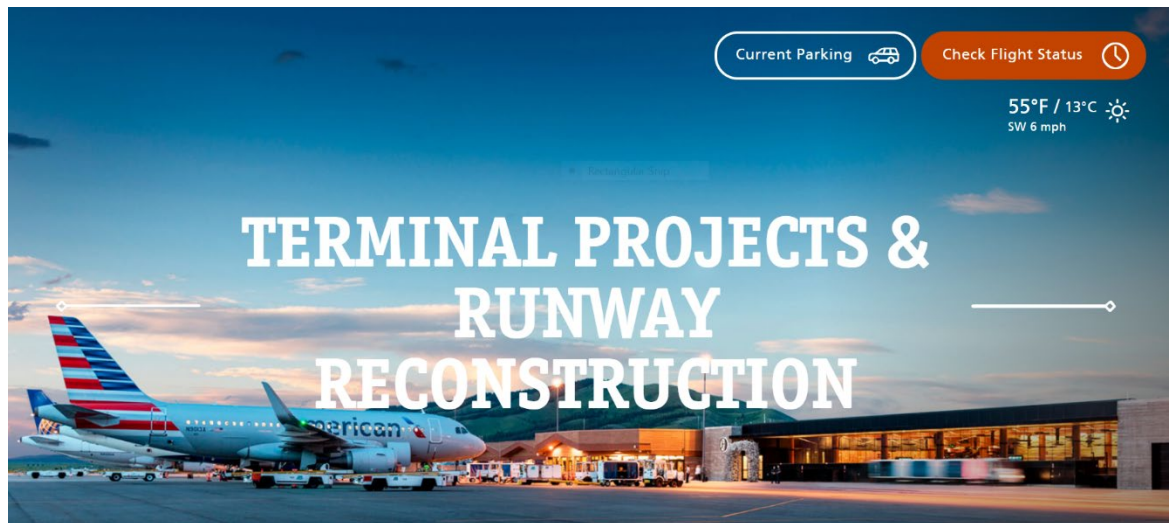
Welcome New Staff Members



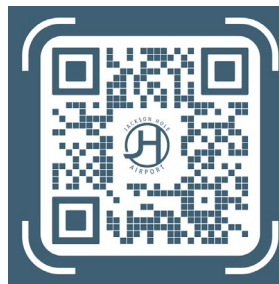
Our new Maintenance and Facilities Manager, Tom Whitaker comes to us from Transocean's Deep Water Invictus where he served as 1st Assistant Engineer for the past eight years. He brings along a wealth of knowledge and experience, leadership, and ingenuity. Welcome Tom!

The Operations Team has also welcomed Peter Prestrud and Mitch Wolfe. Look for their photos and introductions in the next Staff Update.

Community Outreach



The new Terminal Projects & Runway Reconstruction page is now live on the airport website highlighting each of the capital projects taking place over the coming months. This exciting new feature can be found on the Home page under Airport Guide and provides information and timelines for each project as well as maps and artist renderings of all the future facilities. The page will be expanded as these projects move along in the process to include a list of FAQs and any new information as it develops. To view project information, please scan the QR code below:

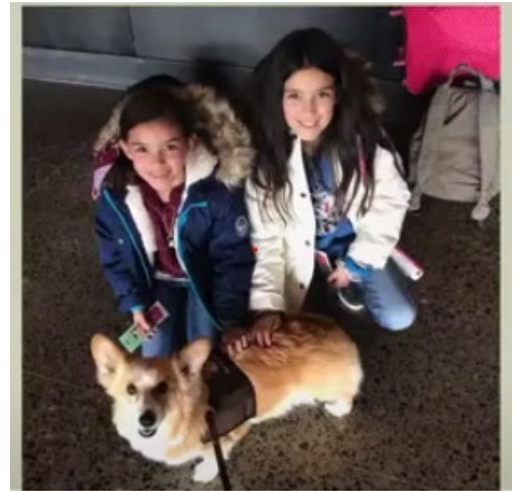




Jackson Hole Airport in coordination with the Teton County Health Department is now offering free COVID-19 test kits to the public as they are arriving in the terminal. The tests are displayed in the east baggage corridor under a bold informational graphic. Convenient QR codes have been placed on each of the test kits. The QR codes provide information on when and how to test and allow for the tests to be facilitated easily from anywhere. So far,

this program has been hugely successful, distributing over 800 tests to the public to date, and the airport will continue to work side-by-side with the Teton County Health Department to make these tests accessible for as long as the need exists.

We are very excited to be bringing the popular Pet Partners program back to the airport. Therapy dogs and their handlers will be in the terminal this summer to help spread cheer and ease the stress of our travelers. This year we will be taking a few extra precautions as we bring these public interactions back to the airport. All pet handlers will be vaccinated, and the public will use hand sanitizers in between sessions with the pets. Woof!



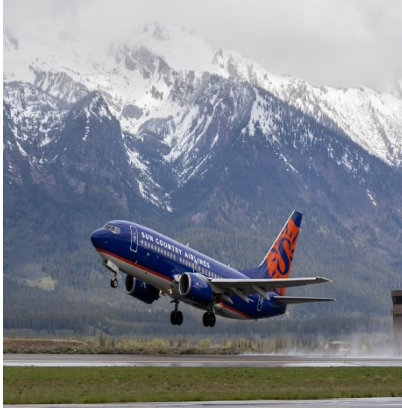
GTNP Report



With Memorial Day behind us, summer visitation is already in full swing at Grand Teton National Park. GTNP is expecting more visitation this year than they have ever seen. With that in mind, there is a real focus on what that means for the park, the community, and the visitor. This year GTNP is conducting transportation and mobility studies in an effort to get a better sense of where visitors are coming from, how long they are in the park, and where they go once they leave the park. One interesting statistic they have discovered so far is that less than 20% of their visitors are spending

their nights in the park, while the rest are choosing to find accommodations in town and elsewhere. Further GTNP studies aim to discover what impact that statistic will have on the surrounding community.

New Airline Partners



Three new airlines will bring service to Jackson Hole Airport this summer, raising our total compliment of commercial air service providers to seven. Frontier joined us in April with weekly service to Denver. Sun Country Airlines joined us in May with service to Minneapolis. And, on June 2nd Allegiant began offering service to Los Angeles, Phoenix, Las Vegas, and Reno.

Capital Plan Update

Plans to relocate the airport's administrative staff to a temporary office building are underway as the current administration space and Board room is being redesigned for use as airline staff office space. Over the past several months the airport has looked into numerous options to accommodate the administrative staff and has determined that the best value for the period of time required would be to purchase a 48'x72' temporary modular building by Satellite Shelters, a company that is very familiar with the local process and has produced quality modular buildings with similar applications for the Teton County School District and St. John's Hospital here in Jackson as seen in the graphic below.



The new modular office building will be placed south of the existing firehouse on what is now airside vehicle parking. The fencing around the current facility will be adjusted to give the public direct access to administration from the short-term parking lot. The new building will provide approximately 3,600 square feet of office space.

Airport Rental Car Agreements



Contract renegotiations have resulted in a few changes in the line-up of rental car companies on and off the airport this year. Hertz is now located in the town of Jackson offering free shuttle service for their customers to and from the airport while Avis/Budget, Enterprise, and Alamo/National are now located in the airport. The Airport would like to recognize Hertz and their long partnership with JAC. We are so grateful for their service and teamwork over the years. The Airport would also like to welcome the return of Avis/Budget back to the airport. We look forward to working with all of you again!

Employee Recognition



JHAB recognizes Paul Walters for 32 years of service to the airport. Prior to coming to the airport Paul was a park ranger with strong connections to the local community and has since become a valued JHA team member who is imminently trusted by the entire organization. As a member of our team, most recently serving as our environmental manager, Paul has worked hard to improve and be conscious of our environmental impact on our neighbors. Congratulations and thank you, Paul!



JHAB is pleased to recognize Steve Jeppson for 30 years of service to the JHA. As an operations team member who also performs fire protection services for the airport, Steve certainly personifies our mantra of *People Helping People*. He is a dedicated and committed employee and longtime community member who is well-known for always staying calm under pressure. Our appreciation and congratulations go out to you, Steve!



Congratulations to Accounting Manager, Esther Borja, who recently completed her CPA and is now acknowledged as a Certified Public Accountant. As a valuable member of our team, Esther is incredibly committed to the airport and provides a vital service to all of us here at JHA. Kudos, Esther, for this significant accomplishment!



Tony Cross was honored as the Community Safety Network's Rookie of the Year 2020. The Community Safety Network provides a safe place for people affected by domestic violence, sexual assault and stalking in Jackson, Wyoming. Thank you, Tony, for demonstrating leadership and lending your valuable experience to this important cause in our community!

Volunteers Welcomed!



Are you looking for something extra fun to do on July 4th? Come walk along side our firetruck with the Airport Team. D.O.G breakfast burritos and beverages will be provided for participants. Please wear your red, white, and blue and RSVP to megan.jenkins@jhairport.org by Friday, July 2nd to ensure we have enough food for everyone.

