

JACKSON HOLE AIRPORT STAFF UPDATE

February 2020

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Employees of the Month

December



Dallas Buschow has been at the airport for almost 20 years, starting in May 2001. He has risen through the screening ranks and currently serves as Screening Operations Supervisor. One of the things that makes Dallas stand out is his "get it done" attitude and proactive approach that lets him catch issues before they become problematic.

January



Jacob Hiller is our intern in Operations, and since joining us last Autumn he has really stepped up to the plate. Known for his continual smile, he has learned many new tasks since coming to JAC and has become one of the go-to guys on the Operations team.

Congratulations to both Dallas and Jacob for their ongoing contributions and people helping people attitude.



In February, we had a very successful TSA PreCheck signup session at the airport. In just 5 days over 450 enrollees were processed, including 150 walk-ins. Aimee Crook worked for over two years to put the event together and local residents were very appreciative of this opportunity. Thanks also to Meg Jenkins for bringing in dozens of Delish donuts and other munchies that were available for participants as they waited for their signup time. The whole week went very smoothly, and due to its popularity, there will be another PreCheck signup opportunity in May. Appointment reservations for that event will be available in April.

Community Outreach



In January we participated in an Energy Conservation Works Sustainability Series event where Michelle Anderson, Paul Walters, Tony Cross, Jim Elwood, Dustin Havel, Anna Valsing, and Kaitlin Perkins educated visitors about the opportunity to offset carbon emissions from flights through our partnership with The Good Traveler Program.



Sixteen energetic kids aged 3 to 5 from the Children's Learning Center stopped by for a tour of the airport. They each received a special kids' version of a boarding pass and had a great time on the firetrucks.



We also provided a tour to students from Summit High School. This was a joint effort with Wyoming Workforce Services and involved students who had specifically requested to come to the airport and learn more about aviation career opportunities. A big thank you to Chris Wells, Russell Blackwood, and

Alton George for taking the time to share information about their roles at JAC.

Noise Abatement Program Update



Representatives from Mead & Hunt spoke at our latest Board meeting regarding our ongoing noise abatement efforts. There are currently 6 locations near the airport where noise readings are taken and analyzed to monitor flight paths, takeoff and landing altitudes, curfew hour adherence, and noise quality of aircraft.

As part of the Fly Quiet program, during recent years the inbound approach path at the north end of the airport has been moved slightly to the east so it is further away from pristine areas in Grand Teton National Park. In the past 20 years noise readings have declined 39% at the same time passenger growth has increased

Jackson Hole Airport Board News

Below are our elected Board officers for 2020:

President: Jerry Blann
Vice President: John Eastman
Secretary: Ed Liebzeit
Treasurer: Bob McLaurin
Member: Rick Braun

A big thank you to Rick Braun for his leadership in serving as President during the past year.

Getting to Know You



We would like to offer a warm welcome to our newest Board member, Ed Liebzeit. Ed is currently serving as Secretary of the Board and has been a resident of Jackson for 23 years. He is the youngest of three children, grew up in the Detroit area, and attended Michigan Tech University. After graduating, Ed spent five years in the Air Force. He then went on to Procter & Gamble where he devoted 26 years to sales, marketing, and management roles in the U.S., Europe, the Middle East, and other locales throughout the world. During his tenure at P&G, he also took a leadership role in establishing greater diversity

opportunities for women and minority employees.

Ed took early retirement and chose to move to Jackson due to the superb skiing available and easy access to a good airport, as he had his own consulting business and was still traveling frequently. His first experience in our area was at a dude ranch in Dubois where one of his strongest memories was being repeatedly bucked off a horse. As an active outdoorsman, in addition to riding he enjoys both downhill and cross-country skiing in the winter, along with hiking, biking, golfing and fishing in the warmer months.

For the past 18 years, Ed has been working in real estate at Sotheby's where he also served as President. In addition to his professional endeavors, Ed is active in our community. During the time he was Chairman of the Board at St. John's Hospital Foundation he led a capital campaign, was named Chairman Emeritus of the Foundation, and is currently Chairman of the Capital Campaign to raise \$19 million for the new Sage Living Center. He also served 9 years on the Board (6+ of those as Chairman) of the Community Safety Network to assist victims of domestic violence and sexual assault. Ed's commitment to serving his community earned him the Good Neighbor award which was presented to him by the National Association of Realtors. He is one of only five people worldwide to receive this

award. Ed has also been Realtor of the Year and recognized as a Jackson Hometown Hero.

When asked what attracted him to becoming a member of the Jackson Hole Airport Board, Ed spoke of the importance of the airport to both our community and the many visitors coming to Jackson; along with the positive relationship JAC has with the Park Service. He also appreciates the opportunity to work with Jim Elwood and the current Board members, many of whom he already knew and has worked with for many years.

Ed credits his family as being a strong base to support his professional and non-profit commitments, especially his fantastic wife Carole. He has a son who is a physician in Atlanta and a 16-month old grandson who is one of the lights of his life.

Please join us in offering Ed a warm welcome to our Board, and when you next see him make sure to introduce yourself and say hello.

Home Sweet Home

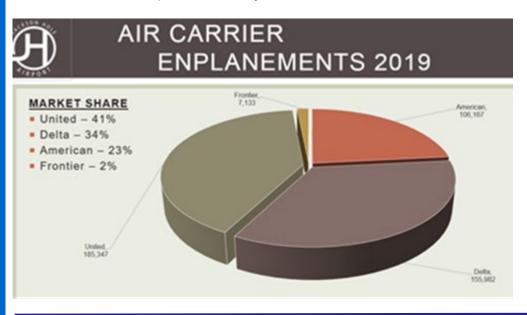


Congratulations to Ginger Eva and her two children who recently moved into their new home made possible through Habitat for Humanity. She worked over 500 hours as part of the building team to help construct her home and others. Ginger remarked, "I'm so excited, I can hardly put it in words. I want to say a huge thank you to everyone who supported me in this process!"

If you would like to volunteer to help build a Habitat home or would like more information on qualifying as a potential homeowner, contact www.tetonhabitat.org for more information.

Flying High

2019 ended with the number of travelers up 16% for the year. Below you will find the breakdown of enplanements by airline:



Corona Virus

At Monday's (March 2nd) Joint Information Meeting, the County and Town asked Jodi Pond of Teton County Public Health and Dr. Paul Beaupré, CEO St John's Hospital, to present on the Coronavirus and what they are doing regarding the virus.

Jodi Pond, Director of Health for the County discussed the facts on the virus:

- o No current confirmed cases of COVID-19 in Teton County, Wyoming
- o Public Health has practiced for an event and are prepared
- Washing hands and staying home when you are sick are of the upmost importance
- Masks will not help you if you are not sick. They create a "false sense of security" while she did recommend that people who are exhibiting "flu like symptoms" wear masks when they visit a doctor's office to prevent the spread.

Dr. Paul Beaupre discussed with Town and County officials what steps the hospital is taking which include:

- Reminding all staff and personnel regarding virus outbreak procedures
- Stocking up on items such as masks for staff and doctors due to country-wide shortages
- Requiring staff stay home if they are exhibiting any "flu like symptoms"
- Encouraging staff to "self-quarantine" at home for 14 days if they have traveled from a high contaminated area and are exhibiting symptoms

Key takeaways from Town and County discussions with Jodi and Paul included:

- Jodi reminded Town and County staff to have a plan in place if there was a major outbreak that could potentially see them having to operate on 40% of staff. She reminded them that it is essential to have an operating plan for how services would still be addressed i.e. plowing, dispatch, police and fire should staff numbers dwindle.
- Commissioner Epstein asked about the JH Airport and if it should be screening for the virus and what steps can be taken regarding travel.
 - Paul and Jodi were very complimentary of the JH Airport as partners and the lines of communications regarding the Coronavirus.
 - Paul mentioned that screening at airports is currently limited to larger, international airports, and above all that screening provides "false security" as some travelers can be asymptomatic and be carriers for COVID-19. The important thing is personal awareness and hygiene. Stay home if you are sick. Wash your hands often and do not touch your face.

What is the JH Airport doing?

- The Airport is paying very close attention to the COVID-19 virus and taking steps to be extra diligent during this time
- The Airport has an Airport Emergency Plan in place to handle this type of incident
- Airport staff is in contact with St John's and Public Health to coordinate and share information on best practices
- The Airport's Public Information Officer attends weekly meetings at the Emergency Operations Center to stay current and engaged with community messaging and concerns
- Educating staff of all Public Health and Center for Disease Control (CDC) best practices such as hand washing frequently and not touching the face
- Airport has invested in a hospital-grade sanitizer for surfaces throughout the airport
- Tenants have been provided additional hand sanitizer for staff and the public along with cleaning wipes for work areas and customer touch points
- Employees are urged to stay home when sick and not to return until fully recovered
- Employees are encouraged to use gloves and change gloves frequently in the Screening Checkpoint when cleaning throughout the facility
- Masks have been provided to our Security Screening Officers to wear on a voluntary basis

What's Happening in Wyoming and Teton County

The Teton County Health Department is working with the Wyoming Department of Health, St. John's Health, and other local partners throughout Teton County to prepare for possible cases in our community. As this situation develops, Teton County Health Department will activate its Incident Command System to ensure effective communication and coordination with all involved agencies.

What Can You Do?

The most important piece of advice right now is for people to stay informed about COVID-19 and to look for updates and recommendations from credible sources such as the Wyoming Department of Health and the CDC.

For now, residents should pay attention to special travel restrictions from the Centers for Disease Control and Prevention (CDC).

The symptoms reported with this disease are familiar to all of us: fever, cough and shortness of breath. We know there are common-sense steps that can help prevent these kinds of illnesses from spreading:

- Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer with at least 60 percent alcohol.
- Avoid touching your eyes, nose, and mouth.
- Clean and disinfect surfaces and objects that may be contaminated with germs.
- Avoid close contact with sick people.
- If you are sick, limit contact with others as much as possible.
- Stay home if you are sick.
- Cover your nose and mouth when coughing or sneezing.

Final Notes

Keaton Brown, JHA Operations Manager, remarked on how well this year's new deicing management program has been functioning at the deicing pad. He was very appreciative and commented on how it has positively affected the FBO's productivity and ability to help aircraft prepare to depart JAC. Kudos to those in Operations who have been filling that role.

We recently had Sandy Gordon, Senior Vice President of Airport Operations at Delta Airlines visit us in February. She came to watch Delta Operations and observe how we work together to provide a great passenger experience. Thank you to everyone for your ongoing dedication to people helping people!