



JACKSON HOLE AIRPORT STAFF UPDATE

April 3, 2019

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A Great Winter Season

Congratulations to everyone on a very successful winter at JAC. Over **285,000** arriving and departing passengers went through the airport during the past four months, which is a **14%** increase over last winter. Mother Nature gave us her best, but everyone banded together through piles of snow, cold weather, and delays to make sure we safely and effectively served travelers visiting our area.

Thank you for your part in a job well done!

Employee of the Month: Seasonal Employees

We have two outstanding seasonal teams at the airport, and each year they raise the bar on how they go about their work. Kudos to both the Host and Snow Plow squads, who went above and beyond to keep roadways open and serve passengers this winter.

Hosts



Whether it is sharing fun activities in Jackson, answering hundreds of traveler phone calls and emails, retrieving baggage carts, shoveling snow, stocking visitor literature, helping Airport Security with the pre-check line, or assisting traffic flow outside, you'll find the Hosts dedicated to helping passengers have the best possible experience as they travel through the Jackson Hole Airport.

Congratulations to the 2019 Winter Host Crew:

Ray Brence	Rick Konrad	Kris Foreman	Steve Foster
Jack Frappart	Lenea Luna	Barry Westerhaver	

Snow Plow Team



These warriors often start work in the middle of the night, making sure the runway and parking lots are free of snow. Regardless of the record-breaking snowfall we received this year, the airport stayed open thanks to this great team running all the heavy equipment it takes to make sure roadways are clear.

Here's a fun fact: This winter we received 185 inches of snow. If you take that amount of snow over the surface area of the airport, it would require 45,685 tram trips at Jackson Hole Mountain Resort to haul that same amount of material to Rendezvous Bowl.

Congratulations to the 2019 Winter Ops Snow Plow crew:

Randy Davis	Martin DeBuhr	Ralph Egbert	Gerrit Hardeman
Doug Keefe	Raymond Lilley	Cole Martin	Wayne Meeks
Nick Sewell	Wayne Steinert	Michael Tarver	Tom Tobin
Latham Weight			

Airport Visitors



Little Lambs Preschool

A group of tots under the age of 4 came to the airport for a behind-the-scenes tour. Picture 40 little faces pressed against the windows in the holding area, just waiting for a plane to head down the runway.

Community School

Eight students visited the Firehouse with a healthy curiosity that led them to want to see inside pretty much every bin on every truck and touch every tool they came across. Thanks to Alton George and the Operations ARFF team for hosting this visit.

Special Olympics

Brendan Burke, Wyoming's torch steward for Special Olympics came through the airport with his family on his way to the Dubai competition.

A Change in the Air

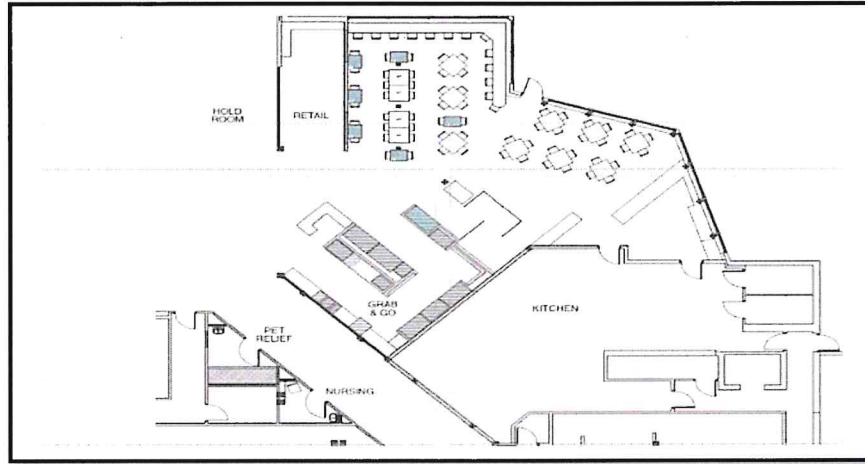


Last week SkyWest made an announcement to their employees, stating they will no longer provide ground handling support at JAC after September 4th of this year. According to Jim Elwood, "This business decision between airlines will not impact commercial air service at our airport, and we look forward to working with SkyWest during the busy summer months ahead."

A new service provider will be selected by Delta and United and we hope that many of SkyWest's current ticketing and ground agents will remain at the airport

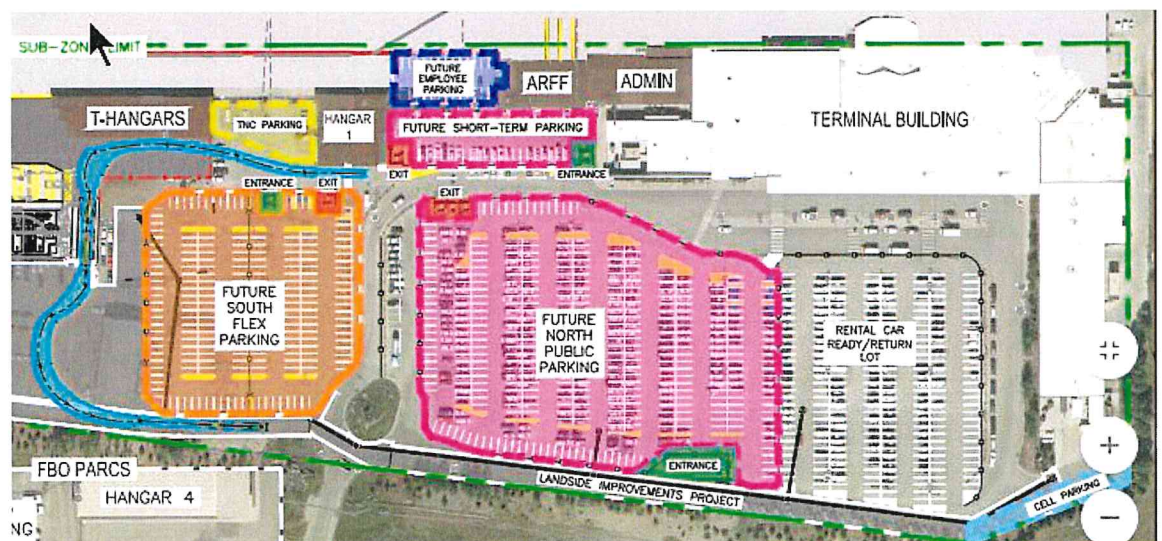
Pardon Our Dust

Jedediah's



Jedediah's restaurant is being modified to enhance the customer experience. Changes will include improved seating options, defined grab 'n go areas, and new payment areas that will reduce lines and wait times. Additionally, outside the restaurant there will be a new nursing room and separate pet relief area. The restaurant will stay open during construction which will begin this month and the first phase of the project is targeted to wrap up in July. (Construction will only take place at night.) The restaurant remodel is a multi-year project and we will continue to keep staff updated as the project evolves.

Parking Lot



Construction work on the parking lot redesign is at a full court press to make sure everything is completed before the summer crunch is upon us. Keep an eye out for detour signs and please drive slowly through the construction areas. The month of April will focus on finishing the underground road work in the southern parking area where employees will eventually park (orange area in the diagram). Construction will then move to the eastern boundary of the parking lot, north of the main entrance. When this work is finished we should no longer have any

stormwater issues in the lot and this water will be filtered before it leaves the airport property.

Spring Thaw



Depending on how fast the snow melts, it will soon be time for our annual employee Spring roundup in the parking lot and surrounding areas. All employees helping collect items that have been hidden under the snow during the past few months will receive a great lunch at the Firehouse. Keep an eye out for notices providing the date and additional details.

Thank you in advance for helping the airport put its best face forward!